



RECORD OF COMPLAINT FORM

READ THE ATTACHED BROCHURE *BEFORE* COMPLETING YOUR COMPLAINT. NOT ALL COMPLAINTS ARE INVESTIGATED.

Instructions: Type or print the following information for the person filing the complaint and the Business/Seller the complaint is against.

SECTION 1 — COMPLAINANT (*Person Filing Complaint*)

NAME (*FIRST, MIDDLE INITIAL(S), LAST*)

STREET OR P. O. BOX

APT. NUMBER

DRIVER LICENSE OR IDENTIFICATION NUMBER

CITY

STATE

ZIP CODE

DAY TELEPHONE NUMBER

()

EVENING TELEPHONE NUMBER

()

SIGNATURE

X

DATE

SECTION 2 — BUSINESS/SELLER COMPLAINT IS AGAINST (*If applicable*)

NAME (*FIRST, MIDDLE INITIAL(S), LAST*)

STREET OR P. O. BOX

TELEPHONE NUMBER

()

CITY

STATE

ZIP CODE

DID YOU SEND A PREVIOUS COMPLAINT TO DMV AGAINST THIS BUSINESS/SELLER?

IF YES, WHEN?

May we show a copy of your complaint to the business/seller? ☐ Yes ☐ No

If the transaction occurred at a location different than the business address above, please list it here.

STREET OR P. O. BOX

CITY

STATE

ZIP CODE

SECTION 3 — VEHICLE INFORMATION

Type the license plate number and vehicle identification number as they are shown on the contract between the buyer and seller. Enter the purchase date (same as when the contract was signed)

YEAR

MAKE

MODEL

LICENSE PLATE NUMBER

STATE

VEHICLE IDENTIFICATION NUMBER (VIN)

PURCHASE DATE

SECTION 4 — COMPLAINT *Explain the details of this complaint.*

SEE OTHER SIDE FOR ADDITIONAL SPACE AND INFORMATION

SECTION 5 — MAILING DIRECTIONS

To help explain the details of your complaint, **YOU MUST SUPPLY PHOTOCOPIES OF THOSE DOCUMENTS RELATED TO YOUR COMPLAINT.** (Include: contracts, warranties, receipts, cancelled checks, repair orders, photographs, letters)

—DO NOT SEND ORIGINAL DOCUMENTS—

PHOTOCOPY THE COMPLETED COMPLAINT. KEEP A COPY FOR YOUR RECORDS.

- Mail the complaint and copies of supporting documents to the Investigations Office closest to where the incident took place (see list below).

**FAILURE TO SEND SUPPORTING DOCUMENTS
MAY DELAY RESPONSE TO YOUR COMPLAINT**

SECTION 6 — DEPARTMENT OF MOTOR VEHICLES INVESTIGATIONS DISTRICT OFFICES

CITY	STREET ADDRESS	ZIP CODE
Artesia	17100 South Pioneer Boulevard, Ste. 320	90701-2762
Bakersfield	7000 Schirra Court	93313-2117
Brisbane	150 North Hill Drive, Ste. 29	94005-1025
Chula Vista	30 North Glover Avenue	91910-1040
El Monte	3204 Rosemead Boulevard, Ste. 202	91731-2912
Fresno	2510 South East Avenue, Ste. 100B	93706-8007
Milpitas	860 Hillview Court, Ste. 100	95035-4567
Mission Hills (Granada Hills)	15455 San Fernando Mission Blvd., Ste. 305	91345-1353
Los Angeles (Culver City)	11400 West Washington Boulevard	90066-6089
Los Angeles (LA Metro)	3615 South Hope Street	90007-4370
Los Angeles (Lincoln Park)	3529 North Mission Road	90031-3120
Riverside	6296 Rivercrest Drive, Ste. A	92507-0738
Rocklin	4240 Rocklin Road, Ste. 11	95677-2862
Orange	750 The City Drive, Ste. 200	92868-6902
Sacramento	8259 Demetre Avenue, MS/L219	95828-0932
San Diego	4375 Derrick Drive	92117-4990
San Diego (Mission Valley)	2878 Camino Del Rio South, Ste. 310	92108-3847
Stockton	1507 East March Lane, Ste. B	95210-5625
Vallejo	200 Couch Street	94590-2904
Ventura	1732 Palma Drive, Ste. 202	93003-5717
West Covina	800 South Glendora Avenue, Rm-100	91790-4201